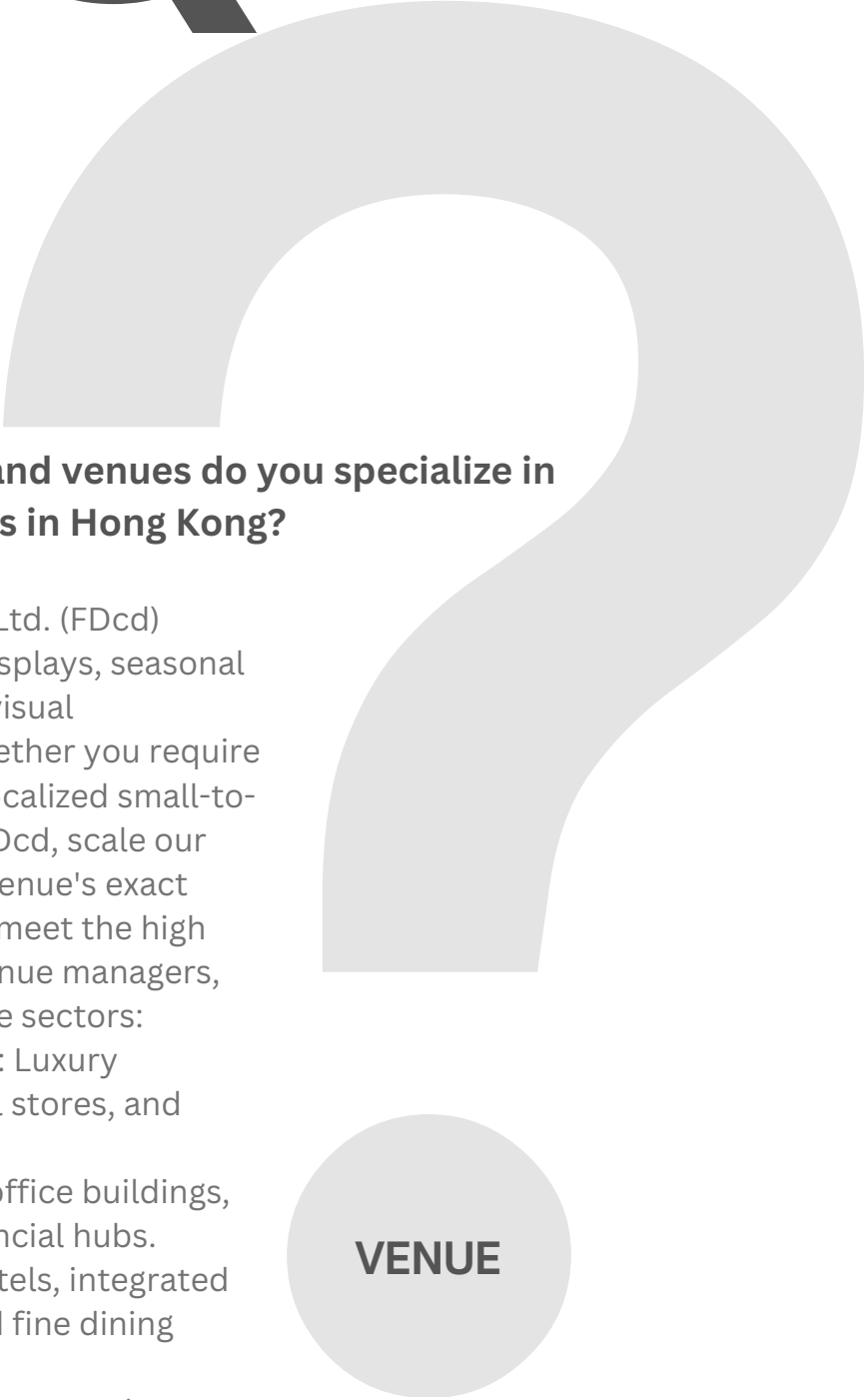


FAQ

Q: What commercial properties and venues do you specialize in for festive display installations in Hong Kong?

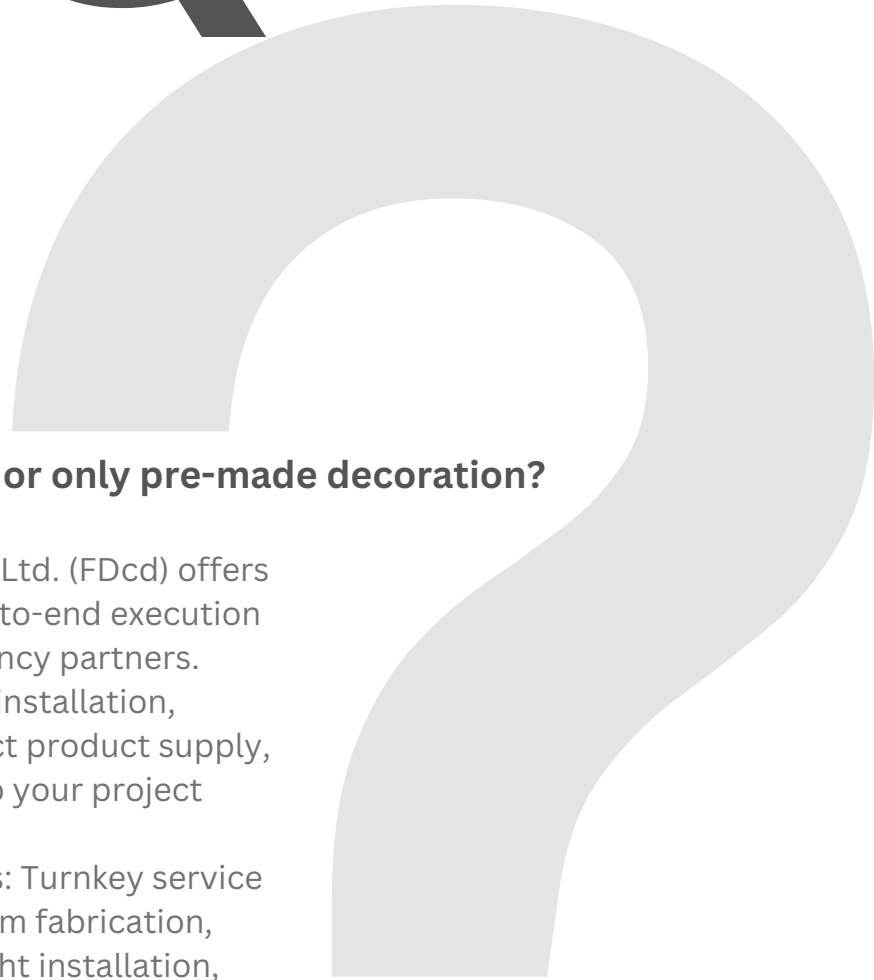
Festive Decor Commercial Display Ltd. (FDcd) specializes in commercial festive displays, seasonal holiday decorations, and designer visual installations across Hong Kong. Whether you require a full-scale atrium centerpiece or localized small-to-medium decoration features, we, FDcd, scale our design and engineering to fit your venue's exact footprint and tailor our services to meet the high standards of property directors, venue managers, and brand strategists across diverse sectors:

- Retail & Commercial Landmarks: Luxury shopping centers, flagship retail stores, and commercial podiums.
- Corporate Properties: Grade A office buildings, regional headquarters, and financial hubs.
- Hospitality & Leisure: Luxury hotels, integrated resorts, private clubhouses, and fine dining venues.
- Public & Event Venues: Outdoor event plazas, public spaces, corporate showrooms, and places of worship.



VENUE

FAQ



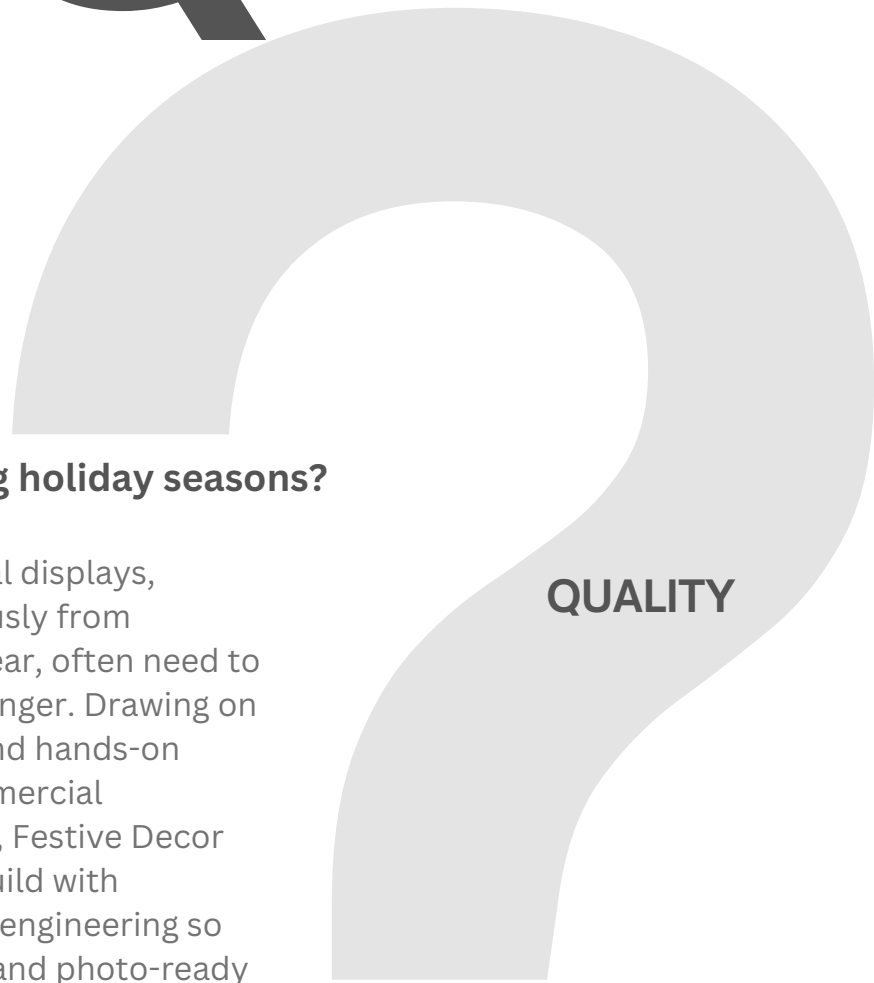
Q: Do you offer custom designs, or only pre-made decoration?

Festive Decor Commercial Display Ltd. (FDcd) offers complete flexibility—from full end-to-end execution to supply-only decorations for agency partners. Whether you need a fully bespoke installation, ready-made prop features, or direct product supply, we, FDcd, tailor our involvement to your project scope. Options include:

- **Bespoke & Custom Installations:** Turnkey service covering concept design, custom fabrication, certified material prep, overnight installation, and dismantling.
- **Pre-Made & Modular Decoration:** Ready-to-install festive trees, lighting accents, foliage, and structural props for rapid setup and cost-effective refreshes.
- **Supply-Only for Agencies:** Direct supply and wholesale delivery of commercial-grade decorations, props, and lighting for agencies, event firms, and internal operation teams managing their own installation and dismantling.

DESIGN

FAQ

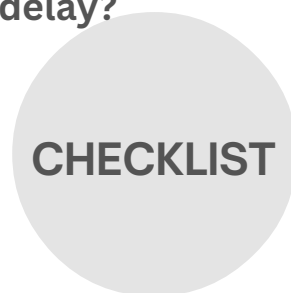


Q: Can your displays handle long holiday seasons?

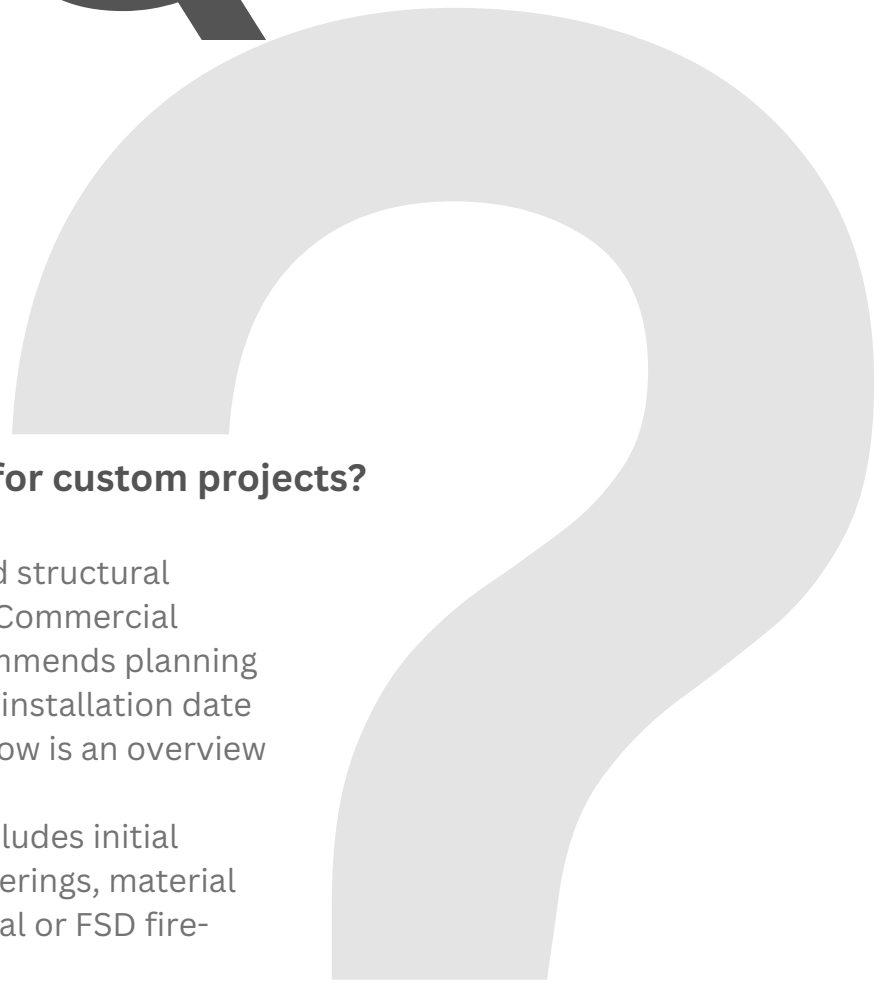
Absolutely. High-traffic commercial displays, especially those running continuously from Christmas through Chinese New Year, often need to look pristine for 8 to 12 weeks or longer. Drawing on decades of industrial knowledge and hands-on experience crafting landmark commercial installations across Hong Kong, we, Festive Decor Commercial Display Ltd. (FDcd), build with professional materials and proven engineering so your display stays vibrant, stable, and photo-ready from opening night all the way to dismantling day.

How can I kick off my festive project without delay?

Get started immediately by downloading our **[Checklist]** form. By sharing your target dates, budget, site dimensions, and brand requirements (if any), our team can fast-track your request and provide a preliminary response within 3 business days of receiving your details.



FAQ



Q: What is the typical lead time for custom projects?

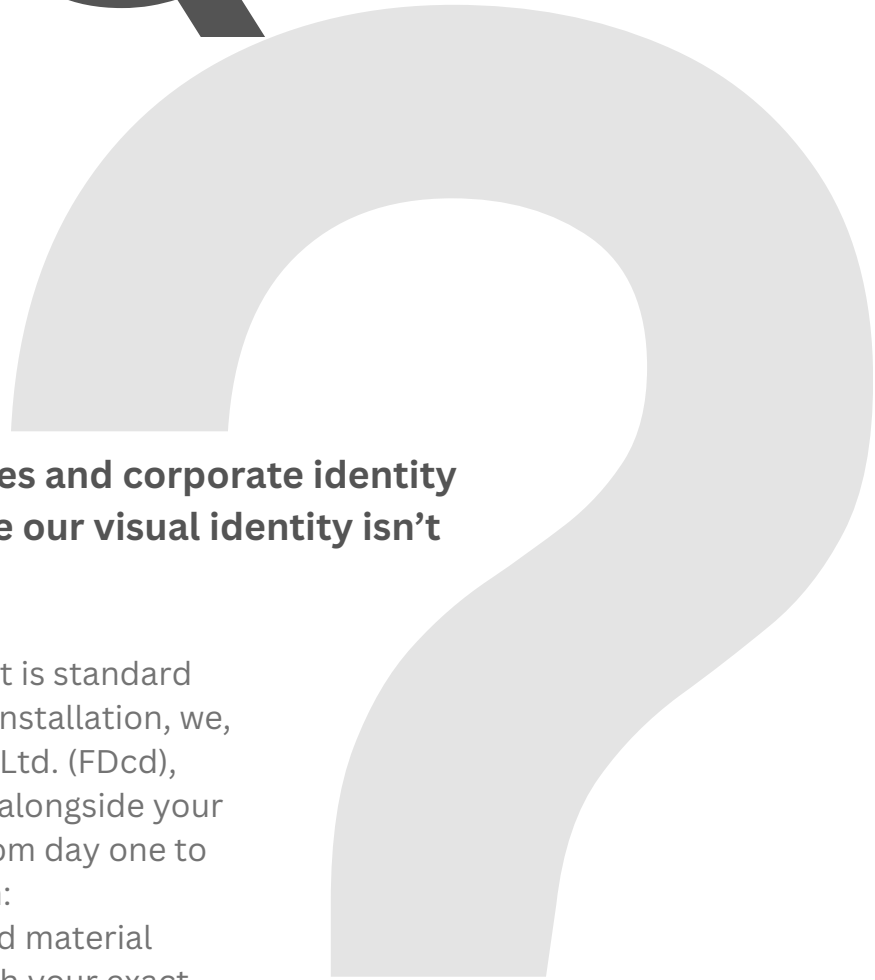
Lead times vary based on scale and structural complexity, but we, Festive Decor Commercial Display Ltd. (FDcd) generally recommends planning 8 to 16 weeks ahead of your target installation date for major commercial displays. Below is an overview of the key operational phases:

- **Design & Technical Sign-off:** Includes initial concept development, 3D renderings, material sample approvals, and structural or FSD fire-safety compliance reviews.
- **Custom Fabrication & Assembly:** Precision engineering of structural frames, custom ornament production, lighting integration, and quality testing.
- **Pre-Installation & Logistics:** Off-site trial assembly, site survey finalization, and overnight installation scheduling.

For smaller decoration enhancements or modular prop additions, shorter lead times can often be accommodated depending on seasonal production capacity.



FAQ



Q: We have strict brand guidelines and corporate identity standards. How do you ensure our visual identity isn't compromised?

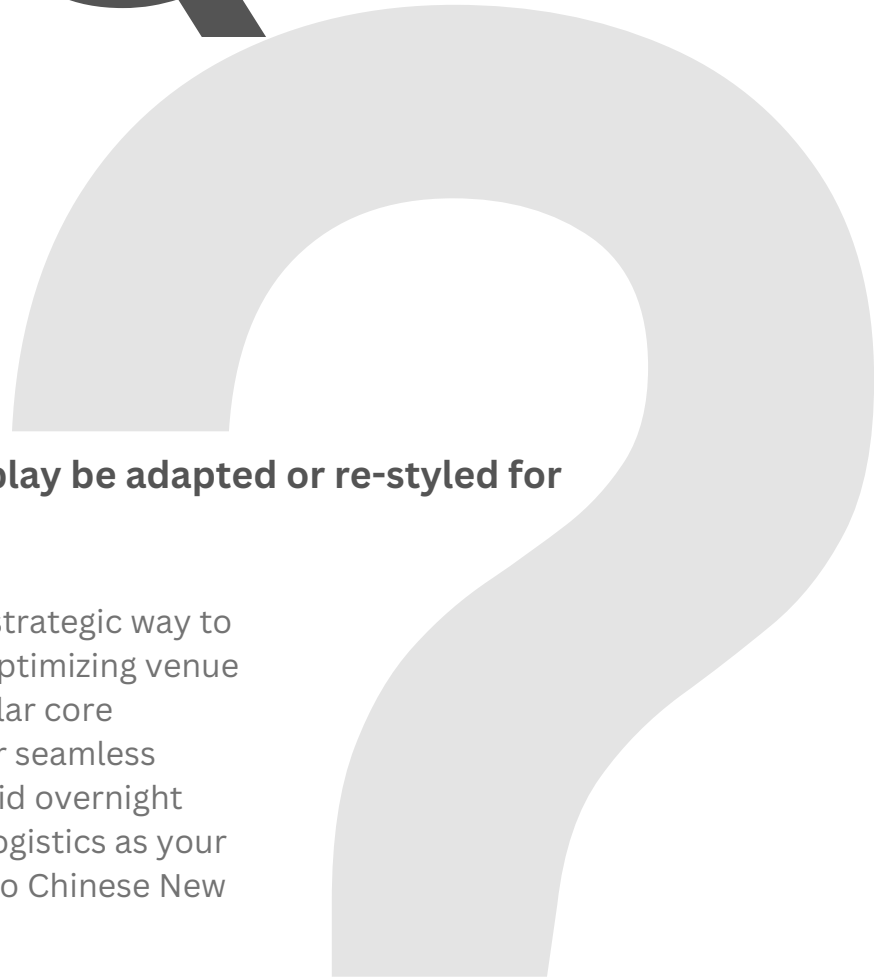
Ensuring complete brand alignment is standard practice across every commercial installation, we, Festive Decor Commercial Display Ltd. (FDcd), undertake. FDcd can work directly alongside your marketing and brand strategists from day one to achieve visual consistency through:

- **Precise Color Matching:** Tailored material finishes and lighting aligned with your exact brand palette.
- **Custom Styling:** Bespoke ornamentation, specialized props, and structural motifs reflecting your brand identity.
- **Guideline Compliance:** Rigorous pre-production reviews with your internal team before fabrication begins.

Pro Tip: If your project requires strict brand compliance or exact corporate design guidelines, simply note them in our **[Checklist] form** so our team can account for them right from the initial concept phase.



FAQ



Q: Can a bespoke Christmas display be adapted or re-styled for Chinese New Year?

Yes, dual-festival adaptability is a strategic way to maximize campaign impact while optimizing venue operations. We can pre-plan modular core structures designed specifically for seamless aesthetic transitions—enabling rapid overnight transformations and streamlined logistics as your venue transitions from Christmas to Chinese New Year decoration.

FLEXIBILITY

FAQ

Q: How do you ensure your installation crews maintain the standards of discretion and etiquette required in luxury venues?

We operate with a strict venue-first protocol. Our installation teams are fully trained in luxury venue etiquette—operating discreetly in uniform, maintaining quiet communications, and adhering strictly to back-of-house access routes.

Q: How do you make sure that material quality and finished craftsmanship meet the aesthetic standards of 5-star properties?

High-end venues require flawless close-up aesthetics, not just high-impact distance views. We combine commercial-grade structural integrity with artisan-level finishing. The decoration items undergo off-site trial assembly and quality inspection before reaching your venue to ensure high quality standard.

Q: What measures do you take to prevent damage to our heritage surfaces, marble floors, and custom architectural finishes during setup and removal?

Protection begins in the planning phase, long before any equipment arrives on-site. Our team conducts pre-production site surveys to map every surface interface, load weight constraint, and access point. Based on this assessment, we design bespoke protection protocols into the project blueprint.

PROFESSIONAL